

Message

From: Danforth, Deborah (DPH) [Deborah.Danforth@state.ma.us]
Sent: 2/24/2011 11:41:53 AM
To: Hanchett, James (DPH) [James.Hanchett@state.ma.us]
Subject: RE: Printer Serviced

Jim,

You will have to put in a help desk ticket. I do not know what printers are on contract and which are not. DPH It Central deals with all printer problems.

From: Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]
Sent: Wednesday, February 23, 2011 7:51 AM
To: 'Danforth, Deborah (DPH)'
Subject: Printer Serviced

Hi Debbie,

We are having a problem with one of our printers and we need to have it serviced. I don't believe it is under a service contract because it is used by one of our instruments.

HP LaserJet P3010
Model # CE526A
Serial # VNBC99X0LJ

Jim Hanchett
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